



GRAHAM ENGINEERING

March 17, 2020

An update from Graham Engineering

Dear Valued Customer,

Along with the rest of the world, we are closely monitoring information on the spread of COVID-19 and developing appropriate action plans in accordance with the Centers for Disease Control (CDC) and the World Health Organization (WHO). We are focused on meeting our customer needs while doing our part to keep you, our employees, and our communities safe. All of these groups are critical to our success and the health and safety of each is at the forefront of our plans.

Graham Engineering continues to operate our business, support your opportunities and supply your projects, parts and service needs. We have taken protective measures to maintain our commitments to our customers and to reduce the spread of this virus. To this end, until further notice we are suspending customer visits to our York, PA facility. We will be using video and web conferencing as an alternative. Further, we are only traveling for situations deemed essential.

We have taken steps to ensure continuity of our business and have reorganized our work environment to mitigate risk. We have also expanded our systems capabilities to accommodate this changing work climate.

We encourage you to reach out to us with any questions or concerns. We will continue to post updates on our website at www.grahamengineering.com, which also provides useful contact information for parts, service and your project needs.

We thank you for your understanding and support during this global crisis. Please know that we are working to maintain our commitments while doing our part to abate this virus.

Sincerely,

David Schroeder
President & CEO

Michael Duff
Vice President of Sales & Service